



Success Made Simple

The Solution

TMA Systems is a leading provider of Computerized Maintenance Management Systems (CMMS) for healthcare organizations. These solutions can manage both clinical engineering and facilities maintenance operations in a single integrated solution. Automate and streamline your operations to provide cost-effective methods that ensure reliability and increase productivity. At TMA, we understand that your success is directly related to your ability to effectively maintain your organization's assets. And at TMA, we make your success simple.

TMA's twenty years of experience has built a deep understanding of the challenges and complexities facing healthcare organizations like yours. These are organizations that pursue a high level of performance within their facilities and clinical engineering operations. TMA takes this understanding, coupled with listening to clients' needs, and delivers solutions that provide the highest possible value.

Worldwide, more than 1,300 TMA clients maintain in excess of 37,000 facilities, representing 2.5 billion square feet of space. These world-class organizations have a deep appreciation of the complexity and challenges of managing facilities and clinical engineering departments. Their bottom-line focus is on their assets, the services they perform, and the contributions they make in meeting the goals and objectives of their organizations.

In today's competitive environment, you need the most effective and efficient tools available to manage your healthcare facility. TMA solutions provide the information necessary to operate and manage your organization with knowledge, insight, and confidence. These solutions give you the ability to make more informed decisions based on clear and accurate data.

The Value Proposition

- A leading software provider to healthcare organizations
- World-class products
- Exceptional service
- A partner committed to your success

TMA is recognized as a leading solution provider for healthcare organizations. Along with our demonstrated record of providing intuitive, easy-to-operate software, TMA has a strong reputation of exceptional service. This service is the hallmark of our success and permits us to maintain one of the highest client retention rates in the industry.

As a TMA client, you will gain the power to extend the useful life of your assets, analyze and plan for the future, and make your healthcare organization even more efficient and effective. Most importantly, you will do this with a committed partner... a partner committed to your success...a partner that will provide you with superior software solutions, world-class implementation, training, consulting, and support services.





Products

Through one integrated solution, healthcare organizations can manage both their clinical engineering and facilities maintenance operations. Whether your healthcare organization requires a desktop solution or a web-based solution, TMA will meet your needs. With the flexibility to start small and add to your software, our scalable product set and optional modules will grow with your organization's needs, requirements, and demands. We are proud that our solutions offer the ease-of-use for beginners yet are robust enough to satisfy the most demanding healthcare professional.

eXpress

A robust yet reasonably priced maintenance management software solution that will provide your healthcare organization with the necessary tools to effectively account for and maintain both your clinical engineering and facility assets.

WorkGroup

A powerful maintenance management software solution that has the ability to meet the needs of healthcare organizations that want to effectively maintain their clinical engineering and facility assets. WorkGroup provides you with advanced features and functionality such as multiple repair/cost centers, project management, and advanced materials management.

Enterprise

The ultimate maintenance management software solution for healthcare organizations that features an open architecture for superior interoperability. This powerful solution provides all the necessary tools to effectively maintain your organization's assets, plus additional functionality such as advanced accounting, materials management, and contract management.

WebTMA

This scalable, web-based, maintenance management software solution provides you with the ability to access your healthcare organization's information via any standard web browser from any location at any time. Whether your organization desires to use WebTMA as an ASP solution or as a hosted solution, you will have the features and functionality necessary to maintain your clinical engineering and facility's assets.



One Solution for Facilities & Clinical Engineering

Maintenance Management

Regardless of the size and complexity of your healthcare organization, one integrated TMA solution can manage both clinical engineering and facilities maintenance operations. Most importantly, utilizing TMA is one of the most cost-effective methods for ensuring reliability, safety, and efficiency for your organization.

Work Order Management

An integral part of managing any healthcare organization is the identification, prioritization, and timely completion of maintenance tasks. These tasks can be as common as replacing a light bulb or as crucial as restoring power to an acute care facility. With TMA, this entire process is streamlined from beginning to end with intuitive easy-to-use software that has been developed by healthcare professionals based on the needs and demands of their organizations—healthcare organizations that operate just like yours.

Clinical Engineering

TMA has developed a superior solution for healthcare organizations that need to drive an asset-based clinical engineering department. The TMA solution offers specific features for clinical engineering, such as the ECRI Interface for Risk Assessment analysis and creation, the UMDNS Interface, and the medTester 5000c Interface. Additionally, critical alarms, multiple software version tracking, HIPPA compliance information, and JCAHO data are managed and instantly available by TMA.



Improved Customer Service

Provide your customers with the ability to enter work requests directly into TMA via the Internet. If converted to a work order, customers can easily track their requests through the system until completion. In addition, using automatic e-mail notifications, customers can be kept fully informed of the work order status during the entire process.

By using TMA, customer satisfaction at the highest level is guaranteed.

Regulatory Compliance

Medical organizations are driven by the fact that their performance can often mean the difference between life and death. Insuring that safety standards, guidelines and accreditations are being met is essential. TMA helps you achieve these goals by providing more than 300 hundred pre-formatted reports. This is the information necessary to meet the mandatory requirements for agencies such as JCAHO, OSHA, and the EPA.



Planned Maintenance & Equipment Management

Planned maintenance and equipment management are essential components in extending the useful life of your facility's assets. Reducing downtime, eliminating unnecessary maintenance costs, and controlling capital expenditures are a significant component of performing your job at the highest level. TMA's advanced system helps you achieve these goals by providing you with the data to make better, more informed decisions.



Materials/Inventory Management

TMA's powerful materials management module allows you to easily manage your inventory. You will have the power to view your entire inventory, issue parts to a work order or assign minimum and maximum stock levels for notification or automatic ordering. Most importantly, you will have the critical information necessary to effectively manage your inventory and all the associated costs.

Reports, Charts and Graphs

The need to operate and manage your healthcare organization with knowledge, insight, and confidence has never been greater. With any software solution, you invest your time and energy into accumulating accurate and relevant data to make better, more informed decisions. At TMA, we pride ourselves on providing the reports, graphs, charts, and monitoring tools that will assist you in achieving these goals.



TMA Systems, LLC

5100 E. Skelly Drive, Suite 900, Tulsa, OK 74135

Corporate Office 918.858.6600

Sales 800.862.1130

Fax 918.858.6655

sales@tmasystems.com

www.tmasystems.com

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